

Ajamú Barúti

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SUMMARY

Information Systems Professional with 15 years of experience in hardware & software Systems Administration, specializing in Microsoft products & web based solutions & applications. Strong analytical & technical skills. Able to learn new applications & skills on the job without any training. Personable, adaptable & able to relate to other IT professionals & users from different perspectives. Possesses the ability to take highly technical information & explain it to non-technical individuals.

SKILLS

Desktops, Laptops & Workstations:

IBM Intellistations & Thinkpads; HP Vectra VE, VL, & VLi8 series; HP Kayak XA, XU & XW; HP Omnibook series; HP Apollo series 712 & 735 Workstation; Compaq Deskpro & Presario desktop & laptop series; Sony Vaio desktop & laptop; Fujitsu Lifebook laptop; Dell desktop series; Gateway desktop series

Servers:

IBM:

X-Series Servers, E-Series Servers, Netfinity Servers, Blade Center Servers

Compaq:

Proliant 800, Proliant 1850R, Proliant 3000, Proliant 4500, Proliant 5000, Proliant 6000, Proliant 6500, Proliant 7000, Proliant DL360, Proliant DL380, Proliant DL580, Proliant ML370, Proliant ML530

Hewlett Packard:

NetServer LH3, NetServer LH4, NetServer LXr 8500

Networking, Server & Desktop Operating Systems:

Windows 2003 Advanced Server & Server; Windows XP Professional & Home; Windows 2000 Advanced Server, Server & Professional; Windows NT 4.0 Enterprise Server, Server & Workstation; Windows 95A/95B/95C/98/98SE/ME; HP-UX 10.2 & 11.0; RedHat Linux 7.1 & 8.0; Mandrake Linux 8.1 & 9.0; Caldera Linux; Solaris 2.8 for Intel; MacOS 8.0; Vax-VMS; MS-Windows 1.0 through 3.11; DOS 3.0 through 6.22; CPM; OS/2

Languages:

HTML, BASIC, JavaScript, VB, ASP, Pascal, Fortran, Java, C & C++, COM+

Server Programs:

MS-Exchange Server & Client (MS-Mail, Exchange & Outlook) 5.0, 5.5, 2000 & 2003; IIS 5.0 & 4.0 (Internet Information Server); Netscape Enterprise Server; NetObjects (Merant) TeamFusion Client & Server; Lucent QIP IP Management Server; Novell Intranetware Client & Server 3.x & 4.x, MS-Terminal Server & Client; MS-Proxy Server, Apache (training)

Database programs: MS-SQL Server 6.5, 7.0 & 2000; Oracle 8.0 & 8i; MS-Access 95 through 2000, XP & 2003

Spreadsheet Programs: Lotus 1-2-3, MS-Excel for Office 95 through 2000, XP & 2003

Word Processing Programs: WordPerfect, MS-Word for Office 95 through 2000, XP & 2003

Graphics & Page-Layout Programs:

PageMaker, Harvard Graphics, MS-Publisher, CorelDraw, CorelPaint; MS-PowerPoint for Office 95 through 2000, XP & 2003; Adobe Photoshop; Adobe Freehand; Adobe Illustrator

Other Software:

Veritas Backup Exec, Visual SourceSafe (Visual Studio), WebTrends, Norton Ghost, VMWare, PCAnywhere, NetOp, Norton Antivirus, McAfee Antivirus, Norton Internet Security, Remedy, Clarify

CERTIFICATIONS

MCSE, MCP+I, MCP

EXPERIENCE

A.S.K. INC., Atlanta, GA- 1/1990 – Present

Computer Software Consultant (part-time)

- Performed Network, Server (Win2K & 2K3, Exchange, & IIS) & Desktop support (95 through XP).
- Performed DeskTop Publishing, Page Layout & Graphics design.
- Offered training on various software packages.
- Provided technical support for software & hardware.
- Advised small companies & individuals on software & hardware requirements.
- Consulted with the United Nations & the Polish Mission to the U.N.

ATLANTA LANGUAGE INSTITUTE, Atlanta, Ga 5/2003 - Present
Language Instructor & Document Translator

- Taught English to non-English speaking students.
- Taught beginning Arabic to students in classroom setting.
- Taught beginning Spanish to students in classroom setting.
- Taught private 1-on-1 lessons (One Teacher to One student).
- Taught classroom lessons (One Teacher to multiple students - from 2 to 12).
- Translated documents from English into Arabic & from Arabic into English.
- Translated documents from English into Spanish & from Spanish into English.

IBM (contractor through Career Connections Inc.), IBM Global Support Smart Center, Atlanta, Ga 2/2005-7/2005
IBM Remote Server Support Analyst

- Installation, configuration, maintenance, support & repair of IBM Servers (X-Series, E-Series, Netfinity, & Blade Centers), & IBM Intellistations with software installation & configuration for several OS's: OS/2, Linux, MS W2K & Advanced Server 2K3.
- Diagnosed, resolved, & documented hardware & software problems in a timely & accurate fashion ensuring minimal downtime.
- Configured & supported RAID (levels 0, 1, 10, 5, 5E) on ServeRAID, LSI, & SCSI controllers & instruction on creating RAID arrays, expanded arrays, logical drives, hot spares & backup drives on single & multi-channel controllers.
- Assisted the customer through problem determination including all components located on: RAID & SCSI controllers, SCSI hard drives, system boards, back-planes, tape backup units, & including server rack & rail setup.
- Updated BIOS & Firmware levels for system boards, RSA's (remote supervisor adapters), RAID & SCSI adapters.
- Provided Action Plans to follow & level-one remote support to IBM Field Technicians when on-site.
- Worked as part of a team to ensure SLA's were met with "First Time Fixes" & high parts order accuracy.
- Balanced the use of company funds by determining the best time & means of meeting SLA requirements.
- IBM advanced training for setup & configuration of ServeRAID, RAID & SCSI adapters, tape library & tape backup devices.

MORGAN STANLEY (contractor through Siemens SBS), Manhattan, New York City, NY 8/2004 to 11/2004
Desktop & Laptop Support Technician

- Installed & configured laptop & desktop operating systems & hardware.
- Supported Windows XP Professional operating system & Morgan Stanley specific software.
- Supported stock market traders' computers & software on the trading floor while the stock market was in session.
- Removed viruses & spyware from employee machines.
- Supported Blackberries.
- Troubleshoot printer issues.

BEST BUY, Westbury, Long Island, NY 6/2004 to 6/2004
Geek Squad (Technical Support Computer Technician)

- Installed software & hardware on customers' laptops & desktops
- Removed viruses & spyware from customers' laptops & desktops
- Configured & tested new laptops & desktops for customers.

RADIOSHACK, Belleville, NJ 6/2004 to 6/2004
Sales Associate/Assistant Manager Trainee

- Sold electronics & electronic components
- Stocked shelves & maintained store appearance
- Opened & closed the store
- Operated & maintained electronic cash register & computer inventory.

VERIZON WIRELESS/GTE MOBILNET, Atlanta, GA 9/1997 – 11/2002 (3yr. Employee - 9/1999 to 11/2002; 2 yr. Contractor & Temp -thru Ajilon - 9/1998 to 9/1999 & thru Manpower 9/1997 to 9/1998)

System Administrator/Senior Programmer Analyst & Technical Analyst

- Administered DHCP, DNS & WINS using Windows NT, Windows 2000 & Lucent QIP.
- Created reports & project updates to management.
- Designed, installed, configured, maintained, administered & troubleshot Win NT & 2K servers, networks & network infrastructure with & without Active Directory & maintained network security.
- Installed, configured & maintained server & desktop operating systems & hardware.
- Provided systems administration for numerous applications & for software/application development.
- Provided technical expertise & recommendations for the network, servers & desktops.
- Troubleshot web application & database connection problems.
- Worked with developers & outside groups to develop custom solutions in a fast-paced environment.
- Supported (planned, built, & maintained) a Windows NT/2000 domain (40 + Servers, 100+ desktops & laptops), Exchange Servers & Intranet Web Servers (150+ web sites & 3000+ users) with IIS 5.0 & 4.0, COM+, ColdFusion, MS-SQL Server, Oracle Server, NetObjects TeamFusion Server & Client.
- Acted as Domain Administrator & Web Master.
- Supported layered applications & worked with developers to deliver applications created in-house. This required a familiarity & proficiency with various programming, scripting & markup languages, including HTML, ColdFusion, ASP, VB, JavaScript, & Java. Our applications were built from the ground up. Some were web applications & others were free-standing applications.

JLK ENTERPRISES INC., Augusta, GA- 3/1996 - 11/1996

Business Manager

- Delivered orders to local customers & shipped orders to distant customers via U.P.S.
- Procured & purchased supplies.
- Scheduled home retail events.

UNITED STATES ARMY, Fort Gordon, Augusta, GA- 12/1994 - 3/1996

Telecommunications Computer Operator & Maintainer

- Installed, operated & maintained mini & mainframe telecommunications computer system.
- Installed, operated & maintained communications security equipment.
- Assisted in system initialization & communications interface troubleshooting.
- Provided technical advice to operators.

WALLA SECURITY & INVESTIGATIONS, Jersey City, NJ- 2/1992 - 12/1994

Assistant Manager & Investigator

- Interviewed prospective employees & administered psychological tests.
- Assigned, scheduled & supervised guards at several job sites.
- Investigated thefts through employee interviews & conducted undercover investigations & surveillance.

COOK MICRO/GRAPHICS CENTER, New Brunswick, NJ- 3/1988 - 12/1990

Manager & Consultant Trainer

- Managed a microcomputer & computer graphics center.
- Created documentation & training manuals.
- Acted as sole system support person on SPSS Graphics software for DEC-VAX system.
- Installed & evaluated software & ordered computer related supplies.
- Trained computer consultants on software & hardware.
- Taught software classes.
- Performed Network & Desktop support.

EDUCATION

IBM, Atlanta, GA-2005

- T6059 Course for Support & Problem Determination of IBM X-Series, E-Series, & Netfinity Servers

United States Army Signal School, Fort Gordon, Augusta, GA- 1995

- Certified as Signal Corps/ Telecommunications Computer Operator & Maintainer

Robert Wood Johnson Medical School/ UMDNJ, Piscataway, NJ- 1991

- M.D. (Doctorate) not obtained

Rutgers University, New Brunswick, NJ- 1990

- Biology/Environmental Science Major